

AT YOUR SERVICE. SIHOT.SYSTEM

Everything changes, we adapt.

SIHOT.PMS

The foundation program for hotel management with performance features that are setting new standards. The Front Office system combines reservation tasks, check-in/check-out, charge posting and end-of-day closing within a comfortable Windows user interface.

SIHOT.POS

Combining innovative functions with the latest technology, SIHOT.POS is designed to fulfil all the system requirements of any Food & Beverage outlet. A comfortable solution, combining order processing and management functions in one system and streamlining the workflow throughout your business.

SIHOT.C&B

Take control of your conference and banqueting functions with our event module. It offers exact availability of facilities and equipment as well as layouts of contracts and internal communication, all adapted to your individual needs. SIHOT.Event has been developed to help with the organisation of functions right down to the last detail.

SIHOT.CM

Our multi-property module ensures a consolidated flow of information between properties and head-quarter or central reservations. Use SIHOT.CM to manage your master files centrally. SIHOT.CM offers individually tailored solutions.

SIHOT.Sales

SIHOT.Sales allows your sales team to precisely define guest demographics making marketing more effective with targeted campaigns that are easily carried out at the touch of a button. The Outlook integration will ensure effective appointment scheduling within your team. SIHOT.Sales also enables you to set targets per sales person and per project, to track all associated activities and also provides weighted sales revenue forecasts.

SIHOT.Web

In today's marketplace a presence on the world wide web is a business necessity. However, an interesting web site alone is not enough: a conduit for internet reservations is simply a must. SIHOT.Web will convert lookers into bookers – any time and online. Directly connected to SIHOT.PMS, your reservation status is always up to date. A large variety of statistics is available.

SIHOT.RMS

Our Revenue Management System is a completely integrated tool for implementing yield strategies and optimising revenue. Using complex algorithms, SIHOT.RMS calculates the optimum rate, based on selected strategies. These can be adjusted as you go along, depending on external factors and changing circumstances. Sophisticated graphics visualise important data, such as Forecast OTB, Forecast Yield or booking behaviour.

SIHOT.CRS

The latest module in the SIHOT product suite was created for Central Reservations Offices. As a dedicated reservation channel, SIHOT.CRS optimises the occupancy at the chains' or co-operations' properties and deals with numerous tasks such as provisions handling and contracting.

SIHOT.Billbackup

A useful tool for Accounts, facilitating the back-up of and search for invoices, as well as providing fast access and re-printing of bills not only for guests, but also for agencies and companies.

SIHOT.Debitor

High performance City Ledger Management: this program includes everything from varying due dates to reminders.

SIHOT.CTI

This Computer Telephone Integration system connects SIHOT.PMS and your telephone system via standardised DDE-interface. Through this link, the guest profile of the caller is opened automatically when he calls. Another advantage is the option of dialling the number directly from the guest profile.

SIHOT.Interfaces

We connect it all: switchboard, energy and yield management functions, internet reservations, etc. Ask us for a complete listing of all interfaces.

SIHOT.Control

Your tailor-made solution for comprehensive cost control, including vital tools for quality management and assurance.

SIHOT.Trust

Trust Accounting requires a whole new set of functions, e.g. the handling of inventories or keeping track of trust accounts. Even the most complex contract can be managed efficiently with SIHOT.Trust.

SIHOT.Loyalty

This module supports your client relationship management. Loyalty cards and card readers may be used for identification. The administration of bonus points and rewards is built-in.

SIHOT.Certificates

Selling your services through gift certificates requires special handling. This module provides the ability to issue, redeem and track the use of gift certificates, thus automating internal work flows for your convenience.

SIHOT.COMServer

Our automation server enables you to export data from SIHOT.PMS into a program such as Microsoft Excel and to produce an almost infinite number of reports. We are happy to provide you with tried and tested templates which may be altered to suit your individual needs. Alternatively, create your own reports, spreadsheets, graphs, etc. to suit your business intelligence requirements.

SIHOT.Service

Fast, friendly and efficient service is an important part of our company structure, just as it is for you. Consulting, installation, training as well as support during business hours and on our 24/7 hotline - we are always there to assist you.